

HILLYFIELD REST HOME NEWSLETTER



Hello!

I will be taking over as Manager from Kelsie when she goes on maternity leave in March. I'm an experienced manager and have worked across all aspects of social care, from Nursing homes, Domiciliary care and Live-in care and have built up a wealth of knowledge over the years.

I am also a trainer within social care and very passionate about training and mentoring staff to fulfil their potential and grow within their roles.

I have been supporting the other home during my induction period. I will be at Hillyfield full-time from 24th February at 2pm and will then spend every Wednesday at the other care home for the interim.

I'm local and have grown up in Lymington and I love to travel, in particular to Italy – where I have previously lived. I enjoy reading, cooking and Formula 1 Racing.

I look forward to meeting with you all over the coming weeks and months and our partnership moving forward in providing excellent care to your loved ones.

Hillyfield Rest Home

Please do not hesitate to contact myself if you have any questions or would like to have a meeting. We have now planned a relative and residents meeting for 26th February at 3pm, and I look forward to seeing you all there.

We have also attached our relatives and visitors survey. I would really appreciate if you could respond and complete this. As then we will be able to action any concerns and can discuss these in the meeting.



Thank you again.

Find below the resident and relative survey, this will help us to make improvements to the care that we provide and the way that we communicate with our relatives in the future.

<https://www.smartsurvey.co.uk/s/GDBUNH/>